**Alice:** Good morning! My name is Alice. How can I help you today?

**Natalia:** Hello, Alice. I’m Natalia, and I want to open a bank account.

**Alice:** Sure! I just need to ask you a few questions. Can you tell me your full name, please?

**Natalia:** My full name is Natalia Patricia Mucci.

**Alice:** Thank you, Natalia. Where are you from?

**Natalia:** I’m from Balcarce, Buenos Aires, Argentina.

**Alice:** And where do you currently live?

**Natalia:** I live in Balcarce.

**Alice:** Could you give me your full address, please?

**Natalia:** It’s 1743 Kelly Street, Balcarce, Buenos Aires.

**Alice:** Perfect. What’s your telephone number?

**Natalia:** My phone number is 2266-12345678.

**Alice:** Where do you work?

**Natalia:** I’m the manager at "El Rápido," a stationery shop.

**Alice:** Are you currently studying?

**Natalia:** Yes, I’m studying a university degree in programming at the National Technological University (UTN).

**Alice:** Wonderful! That’s all the information I need. Your new account will be ready shortly.

**Natalia:** Thank you so much for your help!

**Alice:** You’re welcome! Have a great day!

**Natalia:** Goodbye!

**Alice:** Goodbye!

**Hi! I’d like to introduce myself.**

**My name is Natalia Mucci, and I’m from Balcarce, a small city in Buenos Aires, Argentina, so I’m Argentinian. I’m the manager at "El Rápido," a stationery shop. I’m currently studying a university degree in programming at the National Technological University (UTN). I really enjoy learning about technology.**

**About myself, I would say I am cheerful, optimistic, and hard-working. I enjoy helping others and always try to stay positive.In my free time, I love doing outdoor activities like walking and cycling. I also enjoy spending time with my family and my pets—I have a dog and a couple of cats.**

**My daily routine is simple. I wake up around 6:00 a.m., take a shower, and do my skincare routine before heading to work. When I arrive, I usually have breakfast with my coworkers, and we plan the day. At 1:00 p.m., I take a lunch break, and around 2:00 p.m., I go to the gym for a couple of hours. After that, I return to the shop and supervise the work for the afternoon. By 8:00 p.m., I close the store and go home. In the evening, I have my night classes. After class, I have dinner and then go to bed.**